

CITY OF UNLEY

PO Box 1 Unley Bruce Lang (8372 5152 blang@unley.sa.gov.au)

2008/2009 ANNUAL REPORT

To the SA Public & Environmental Health Council pursuant to Section 44 (1) of the
PUBLIC & ENVIRONMENTAL HEALTH ACT 1987

1 PUBLIC AND ENVIRONMENTAL HEALTH WORKFORCE

1.1 Environmental Health Staff Numbers

Please provide a snapshot of council's environmental health workforce on **30 June 2009** by completing the tables below.

This information is requested to inform State and National environmental health workforce initiatives.

Permanent **full time** employed environmental health officers (approx 38 hours/week)
(30 June 2009)

Full name	Qualifications	EHO experience (years/months)	Commenced working for council (date)
Gordon Bruce Lang	Dip RSH, Cert Food Technology, Meat Inspection Cert	30yrs/6mths	5/12/1978
Kevin Bernard Goldner	Dip RSH, RSH Meat & Other Foods	35yrs	24/9/1984

Permanent **part time** employed environmental health officers **(30 June 2009)**

Full name	Qualifications	Average hours worked per week	EHO experience (years/months)	Commenced working for council (date)

Temporary contract employed environmental health officers (30 June 2009)				
Full name	Qualifications	Average contracted hours worked per week	EHO experience (years/months)	Contract start/finish dates
Sarah Louise Gent	B.Sc (Env Hlth)	38	5yrs/6mths	19/1/2009-19/03/2010

Contracted non-employee environmental health officers (30 June 2009)				
Full name	Qualifications	Average contracted hours worked per week	EHO experience (years/months)	Contract start/finish dates
NIL				

Environmental health officer positions vacant (30 June 2009)				
Position type (fulltime/ part time/ contract)	Position hours/week	When the position was first advertised (date)?	Number of suitably qualified applicants (at 30/6/09)	Comments regarding this position.
NIL				

Number (FTE) of Ancillary Staff that assist council to fulfil its responsibilities under the <i>Public & Environmental Health Act, 1987</i> (30 June 2009)	
Immunisation Nurses	0.1
Administration	0.4
Other (please specify) Medical Officer of Health (retainer)	used in advisory capacity

1.2 Staff Training

Detail training and development implemented during the financial year to maintain/develop EHO or ancillary staff skills and knowledge.

Business Continuity Planning Workshop 2
Manual Handling - How to Conduct a Risk Assessment Using Council R.A. Form
Business Continuity Planning Workshop 1
Waste pathways: Outlook Forum 2009
Putting the Pieces Back Together - EM Recovery Seminar
Incident Investigation Process
Conducting Conversations and Incident Investigations
Waste Management Seminar
Injury and Hazard management
Eastern Regional Alliance Authorisations, Delegations and Enforcement Training
ZEUS database training
Fair Treatment Training
Seminar for EHOs - Dealing with the Ombudsman
What's Happening in Waste WMAA/LGA Seminar
2008 ASU Workplace Reps & Active Members Conference (Woodville)
Workplace Safety - Safety in Customers' Homes
Community Engagement Training
Legionella Regulations Workshop

Legionella Workshop
Conducting Conversations and Incident Investigations
Environmental Health Conference
Workplace Safety - Safety in customers' homes

CV Writing Skills
Interviewing Skills
Skin Penetration Workshop - SA Health
Environmental Health Conference
Conducting Conversations and Incident Investigations

PUBLIC & ENVIRONMENTAL HEALTH ACT & REGULATIONS

Complete details of measures taken under Part III of the P&EH Act (protection of public health relating to sanitation, drainage and protection of water supplies) & P&EH Regulations (waste control).

Section No.	Type	No. of complaints received	No. of notices served	No. of court / appeals / expiations
Public & Environmental Health Act, Part III				
15 & 16	Prevention / offences re insanitary conditions on premises	32	1	nil
17	Control of offensive activities	4	nil	nil
18	Discharge of wastes in a public place	7	nil	nil
19	Private thoroughfare	nil	nil	nil
20	Provision of adequate sanitation	1	nil	nil
21	Pollution of water	nil	nil	nil
22	Closure of water supplies	nil	nil	nil
Regulations 1995 - Waste Control				
Reg. 19	Maintenance orders	nil	nil	nil
Reg. 24	Connect to STEDS	nil	nil	nil

2.1 Monitoring and management of Insanitary Conditions

2.1.1 Please briefly describe the chief causes of insanitary conditions reported (eg hoarded materials, pest infestation).

Vermin (rodents) - 20
Unclean premises - 5

2.1.2 Please briefly describe the properties most implicated in the insanitary conditions reported (eg rental properties, privately owned).

50% rental, 50% privately owned

2.1.3 Please briefly describe the primary impediments to resolving the insanitary conditions reported.

All resolved – no impediments

2.2 Monitoring and management of Offensive Activities

2.2.1 Please briefly describe the offensive activities requiring the action described in the table above under the Public and Environmental Health Act 1987.

Inadequate ventilation of indoor cooking facility
Odour from business
Odour from sewer
Lack of removal/disposal of dog faeces

3 PRIORITY OF PUBLIC & ENVIRONMENTAL HEALTH ISSUES

3.1 List the more significant environmental health issues currently facing the local community and what is being done to address them

Influenza A H1N1 awareness

Information on website; Notices in community facility toilets; Attendance at DoH information sessions; Notices at immunisation clinics to not attend if unwell (see also 4.9).

3.2 Prioritisation process

3.2.1 How was council made aware of these priority issues (eg investigation, research, complaint)?

Experience and via immunisation/disease control networks

3.2.2 How were these issues prioritised (number of people affected, risk, politics)?

By risk

3.3 Detail any programs specifically aimed at dealing with public health issues related to vulnerable groups in your community (eg aboriginal, migrants, and the aged).

January 2009 Heatwave: services and support were extended to Home and Community Care clients by regularly checking on frail older people. Community visitor volunteers, themselves not as young as they used to be, were requested not to conduct home visits during the heatwave but to (if possible) contact clients by telephone to check on their welfare. As a result, xxx clients were found to be in difficulties and appropriate provision of services was arranged.

Residents at Risk: a multi-disciplinary group of Council staff meet about every 2-3 months to discuss and/or flag the welfare of residents that have come to their attention. The group comprises staff from Environmental Health, Community Services, Rangers and Rates.

Where appropriate or possible, co-operative interventions are supported to assist residents, ranging from the provision of community services, property/house clean-ups and/or basic amenities through to arranging assessment of capabilities and assistance with relocation to safer accommodation.

Where this intervention is unsuccessful (at a rate of less than 1 every 12 months), more formal action under the Public and Environmental Health Act may be contemplated.

4 DISEASE CONTROL

4.1 Monitoring of Pools & Spas (public aquatic facilities) to minimise the incidence of water-borne illness (please complete the table below and provide details of any special activities, eg, training etc.)

Type of Pool	Number in area	Number of routine inspections	Number of complaints	Number of Inspections related to complaints/investigations	Total number of inspections
Swimming	10	12	1	1	13
Spa					
Hydrotherapy					
Waterslide					
Other	2	4			4
Total	12	16	1	1	17

Any Additional Comments?

“Other” = pool and spa combined

4.2 Monitoring & investigation to minimise the incidence of Legionnaires Disease (please complete the table below and provide details of any special activities, eg, training, investigations etc)

Type of System	Number registered in area	Number of routine inspections	Number of complaints	Number of Inspections related to complaints/investigations	Total number of inspections
Cooling Water System	18	18	0	1	18
Warm Water System	5	2	0	0	7
Other	0	0	0	0	0
Total	23	20	0	1	20

Any Additional Comments?

Warm water systems registrations are still in process of being received as at 30 June, 2009.

4.3 Monitoring and control of Waste Control Systems (eg. septic tanks, STEDS, CEDS)

Type of System	Number of applications	Number of routine inspections	Number of complaints
Septic Tank			
Aerobic System			
Other (name)			
Total	0	0	0

Any Additional Comments?

We are unaware of any of these systems in Unley. Any approvals are provided by DoH.

4.4 Immunisation programs

Please provide details on the number of clinics conducted during the reporting period

<i>Clinic Type</i>	<i>Number of Clinics</i>
Number of Council Operated Public Clinics	46
Number of School Clinics	9
Number of Internal (Council Staff) Influenza Clinics	3
Number of External Influenza Workplace Clinics	25
Number of Other Workplace Clinics	0
<i>Total</i>	<i>83</i>

(See also Appendix 1 – details of vaccinations provided during 2008/2009)

4.5 Notifiable Disease Follow Up

Provide details of actions resulting from notifiable disease notifications received from CDCB (insert a table if preferred)

Food poisoning	8	
Legionella	1	Tested warm water system in aged care facility and system flushed and re-tested
Non-defined gastrointestinal	4	
Salmonella	2	Exclusion of affected staff from restaurant pending test results (negative result and voluntary exclusion ceased)

4.6 Monitoring of Hairdressing, Beauty & Skin Penetration businesses

Type of Facility	Number in area	Number of routine inspections	Number of complaints	Inspections related to complaints/investigations	Total number of inspections
Tattoo Parlours & Body Piercing	1	3	1	4	7
Hairdressing & Beauty Salons (including those that undertake skin penetration)	73	73	0	0	73
Other	4	4	0	0	4
Total	78	80	1	4	84

Any Additional Comments?

All tattooists in the Unley area attended the industry workshop provided in conjunction with the DoH and indicated they positively benefited from attending the event.

4.7 Monitoring and control of Vectors and Other Pests (include level of activity, control measures, number/regularity of complaints, education programs etc)

Vector or Pest	Number of Complaints	Control Program (Y/N) (Please provide further details below)
Mosquitoes	3	Y
Rodents	20	Y
Head Lice		
Flies	1	Y
Pigeons	4	N
Scabies		
Cockroaches		
Bees		
European Wasps		
Other – Bed bugs	1	Y
	25	

Description of control program (identifying vector/pest and activity undertaken)

- All – Information on website
- Rodents:
 - Provision of limited amounts of rat bait and information
 - Leaflets to households in localised problem areas
- Pigeons:
 - Encouragement of residents to refrain from feeding/encouraging birds
 - Advice/encouragement to seek the services of a licensed pest controller

7.1 Monitoring & control of Animal Keeping Facilities (eg. Domestic animals, petting zoos, kennels)

- Liaison with the Royal Agricultural and Horticultural Society in relation to animals at the Royal Show
- Information provided to organisers of public events where petting zoos may be conducted
- Encouraged CATs Inc to work with a resident to reduce the number of undesexed cats
- On request, worked with owners of more than two dogs to ensure appropriate standards of public health are maintained.

7.1 Outline any preparation work done for Pandemic Flu

- e-mail reminding all staff of the need to observe commonsense hygiene practices
- Pandemic information on Council’s website (under environment/public health & safety), with links to the SA Health and DFAT websites
- “Wash, wipe, cover” rest room posters to all Council facilities
- Hand washing posters to all Council facilities and SRFs (if they don’t already have them)
- Formation of in-house Widespread Infectious Diseases workgroup to develop Council’s Business Continuity Plan (we have an IT continuity plan but little else)
- Development of draft interim preparedness plan
- Ensure supply of disposable masks and latex gloves for staff use, if required

- Distribution of alcohol-based cleaning cloths to staff once per fortnight to clean phone sets, keyboards, etc (normally provided by the Health & Safety Committee once every month or so)

4.10 Other

5 PUBLIC & ENVIRONMENTAL HEALTH MANAGEMENT PLAN

7.1 Does Council have a current Public & Environmental Health Management Plan or Strategic/ Corporate Plan that forward plans the environmental health activities of Council?

NO

IF NO

Does Council expect to produce one within the next 2 years?

NO

IF YES

Date commenced _____

_____ Have details of the plan been provided in previous reports?

YES / NO

-(If Yes, go to next item)

Provide a summary of how the Plan responds to the needs of the local community, how it is progressing and how regularly it is reviewed.

7. □ HEALTH EDUCATION / PROMOTION & COMMUNITY CONSULTATION

Include Council initiatives, activities and programs designed to promote public health issues to the community including those delivered in partnership with others. (eg. Training sessions, workshops, radio interviews, presentations / education sessions to schools/community groups, educational materials produced, newsletter articles, studies or trials). Provide details of consultation and community involvement, the variety of communication tools used (eg. Local newspaper/radio, Council pamphlets, shopping centre displays) and how projects are evaluated.

7. ENVIRONMENTAL MANAGEMENT & SUSTAINABILITY

Provide details of activities designed to reduce and prevent exposure of individuals to health hazards. May include number/types of complaints received, issues dealt with, concerns, inventories held etc.

7.1 Monitoring to ensure Potable Water (eg. Rainwater tanks, bores)

No complaints were received and therefore no monitoring was undertaken by Council. Residents were referred to the State Water laboratory if they wished to have rainwater/bore water tested.

7.2 Monitoring to ensure Water Quality / Protection of Waterways and Catchments

Water	18
Air-conditioning condensate discharge	3
Pollution - unidentified source	1
Swimming pool backwash discharged	1
Vehicle waste discharged	1
Waste discharged from building site - dust fallout	1
Waste liquid discharged from domestic premises	2
Waste liquid discharged from non-domestic premises	1
Waste/Wastewater discharged from building site	7
Waste/Wastewater discharged from building site (includes mud drag-out)	1

7.3 Waste Management Practices (domestic waste, landfills, green waste, recycling, solid waste, hazardous waste) (eg. types and regularity of services)

Waste collection:

140L MGB - weekly

Recycling collection:

2 x crates (until 14 September); thereafter 240L MGB – fortnightly

Green organics collection:

240L MGB – fortnightly

Waste	11
Green waste discharged	1
Swimming pool backwash discharged	1
Waste - littering	2
Waste storage - improper	4
Waste/Wastewater discharged from building site	1
Waste/Wastewater discharged from building site (includes mud drag-out)	1
Waste/Wastewater discharged from roadworks construction site	1

7.4 Monitoring of Contaminated Land

Issues are raised with or referred to the Environment Protection Authority as required; however, no issues of concern were brought to our attention.

7.5 Monitoring and Control of Hazardous Substances (eg. asbestos, medical waste)

Enquiries were responded to with advice about proper disposal of hazardous and medical wastes.

7.6 Monitoring of Air Quality

Air	8
Burning - smoke complaint(cooking/fireplace/combust'n heat/other)	3
Burning in the open on domestic premises	1
Odour	1
Spray drift - herbicide/pesticide	1
Waste discharged from building site - dust fallout	2

7.7 Noise Complaint Investigations

Noise	18
airconditioner (domestic)	1
bird(s)	3
building site	7
car alarm (police matter)	2
loading docks	1
machinery/tools (commercial)	1
machinery/tools (residential)	1
people noise (normally police issue)	1
pool/spa pump	1

7.8 Monitoring and Control of Recreation Facilities (eg. risk assessment of playgrounds, inspections of camping areas etc.)

Annual inspections of playgrounds for safety and of public toilets to ensure facilities are maintained were conducted.

7.9 Emergency Planning Activities (eg. disaster recovery / business continuity plans)

In-house Widespread Infectious Diseases workgroup convened to review Council's approach to research and develop an appropriate Widespread Infectious Disease/Human Influenza Pandemic business continuity plan

Development has also commenced on Council's business continuity plan

7.10 Rural and Urban Planning Activities (eg. number of development applications assessed by EHOs)

Development applications referred to the Environmental Health Officers - 15

7.11 Other

8. OTHER

Please provide details of any other public & environmental health issues encountered by Council. (eg, complex investigations, participation in major events and festivals, strategic planning and implementation programs etc)

The 2009 Gourmet Gala, in conjunction with the Tour Down Under was again conducted on King William Road with a focus on safe food, minimising waste and encouraging recycling. Approximately 30,000 people attended. Traders and patrons actively participated and there were no adverse events reported.

Date this report was/is to be presented to Council / /2009

(Not applicable - this report is issued under Delegated Authority)

This report is to be submitted by 30th September 2009 in soft copy emailed to:

andrew.vickers@health.sa.gov.au

Please note that hard copies are no longer required to be sent to the Public and Environmental Health Council.

2008/2009	
Vaccine	Number of Vaccinations
ADT	6
Pneumo	458
DTPa/Boostrix	253
DTPa/HepB	-
Infanrix Hexa	453
Infanrix/IPV	105
Pediacel	1
HiB	93
Comvax	33
HepA Adult	31
Havrix Jnr	1
Twinrix Adult	6
HepB Adult	377
HepB Paed	26
HPV/Gardasil	432
Influenza	742
MMR	221
MenC	126
IPOL	-
Rotavirus	432
Varicella	171
Total	3967
Total number of clients	2427